

Business Process Mapping Workbook

Document a process from trigger to outcome with customers, inputs, roles, systems, handoffs, decisions, controls, delays, defects, and improvement targets.

PROTECTED PDF PREVIEW	View-only evaluation edition
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What the licensed edition includes

- 01 Purpose and boundaries
- 02 Inputs and roles
- 03 Current-state flow
- 04 Controls and failure points
- 05 Future state and measures

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Inside Business Process Mapping Workbook

The licensed edition expands every section with guided questions, response space, ownership fields, evidence prompts, and completion checks.

Purpose and boundaries

Purpose / facts / owner / evidence / date:

Inputs and roles

Purpose / facts / owner / evidence / date:

Preview note

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